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FAX COVER SHEET

Date:	April 28, 2005	Phone Number	Fax Number
To:	(703) 872-9306		
From:	Kevin J. Zilka		

Docket No.: NAIIP042/01.273.01

App. No: 10/017,264

Total Number of Pages Being Transmitted, Including Cover Sheet: 18

Message:

Please deliver to Examiner McFadden.

Thank you,
Kevin J. Zilka

Original to follow Via Regular Mail *Original will Not be Sent* *Original will follow Via Overnight Courier*

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AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

April 28, 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:)
 P. Yago et al.) Group Art Unit: 2655
 Application No. 10/017,264) Examiner: Mcfadden, S.
 Filed: December 14, 2001) Date: April 28, 2005
)
 For: SYSTEM, METHOD AND COMPUTER PROGRAM)
 PRODUCT FOR MONITORING VOICE)
 APPLICATION CALLS OVER A NETWORK)

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CERTIFICATE OF FACSIMILE
 I hereby certify that this correspondence is being facsimile transmitted to the
 Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-
 9306 on the above date.

Signed: 
 Erica L. Farlow

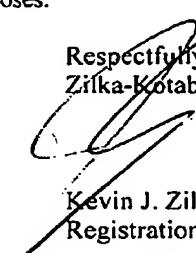
Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. NA11P042). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,
 Zilka-Kotab, PC


 Kevin J. Zilka
 Registration No. 41,429

P.O. Box 721120
 San Jose, CA 95172-1120
 Telephone: (408) 971-2573

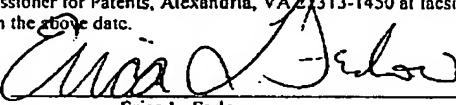
(Revised 1/98)

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(Revised 1/96)

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22313-1450 at facsimile number: (703) 872-9306 on the above
date.

Signed: 

Erica L. Farlow

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT B

Sir:

In response to the Office Action mailed April 12, 2005, please enter the
following: